








Quarter 1 update

Focus on **Colleagues**

In order to function properly, LMH depends on the professional skills and dedication of its staff. We believe commitment to keeping staff well-informed and motivated will ensure that our tenants receive the best possible levels of service. We have set in place a number of objectives which are designed to promote individual and team development and to reward outstanding performers.

Staff	Outturn 2008/09	Quarter 1 2009/10	Target 2009/10	How are we doing?	
% Short term sickness	No data	1.30%	1.90%	 Target met	
% Long term sickness	No data	2.20%	2.30%	 Target met	
% Staff turnover	No data	3.50%	8.00%	 Target met	