



A safe and clean environment



Pride in Our Homes, Proud of Our Neighbourhoods

Your tenancy agreement requires you to keep your home free from health hazards and your garden in a reasonable condition. Tenants of flats have similar obligations for cleanliness of communal areas and staircases.

All our tenants want to live in a clean neighbourhood, which is safe for them, their children and visitors. You can help in keeping your home, garden and neighbourhood safe and clean.

Liverpool City Council provides waste removal and environmental services for all residents. Simply call 233 3001.

Rubbish collection

A purple bin will usually be provided for your domestic rubbish only. This is collected on the same day each week. Alternative arrangements are made for Bank Holidays and Christmas which are advertised in the local press. Call the above number to check your collection days. If you are a new tenant, ask your neighbour – it's a good way to introduce yourself.

Bulky household items

Unwanted bulky items such as furniture, beds, settees, fridges and cookers can be removed free of charge. To request a collection – phone Liverpool Direct on 233 3001.

Please note that old fridges and freezers contain chemicals harmful to the environment and need to be disposed of carefully.

Gardening

As part of the green garden waste collection service, a green bin will usually be provided to collect your garden waste which is used to produce compost. If your home is included in the green waste collection service, you will be able to put the following materials into the green bin:

- Grass cuttings
- Hedge clippings
- Garden prunings (cut flowers)
- Bark
- Leaves
- Small twigs
- Shrub pruning (woody waste)
- Dead plants/weeds
- Branches no larger than 7.5cm (3") diameter

Fly tipping

This is a constant problem in some areas with residents or rogue traders dumping rubbish or hazardous materials.

You can help prevent this by reporting any such incidents to a City Council one stop shop, your neighbourhood housing office or by calling 233 3001. It will be helpful if you record the vehicle registration number and the name of any firm involved.

Fly posting/graffiti

Estates and communal areas that are covered with posters and/or graffiti are very unsightly. Removal (free of charge) can be arranged by contacting 233 3001.



Recycling

Blue bins may also be provided for waste glass, cans, paper and textiles to be recycled.

Additionally, bottle and can banks are usually located near to or in large supermarkets, sports centres and car parks.

Dog fouling and animals

If you have a pet, please make sure it is not allowed to foul public areas or the highway. Make sure you clean up any excrement immediately. Arrangements can be made to collect dead or stray animals on 233 3001.

Pest control

The City Council has a statutory obligation to remove (free of charge) certain pests that may be a risk to health e.g. rats, mice, fleas, cockroaches and bed bugs.

A small charge is made for removal of other common household pests (ants, wasps, bees and wood lice). Contact Pest Control on 233 3001.

Abandoned vehicles

If you do not know who an apparently abandoned vehicle belongs to, contact Merseyside Police on 709 6010. The Police will arrange for an appropriate notice to be served and remove it if the owner does not. If you wish to dispose of your own unwanted vehicle, contact 233 3001.

Bonfires

Children may accumulate large amounts of flammable material in preparation for bonfire night. Some of these unauthorised mounds are extremely dangerous as they are close to properties. To have these removed contact 233 3001.

Syringes

To have used, discarded or unwanted syringes collected telephone 260 4999.

Waste reception centre

The City Council has its own facility for Liverpool residents to dispose of unwanted items/domestic rubbish free of charge. Located at Jericho Lane, Liverpool 17 (Otterspool Promenade), it is open most days and the telephone number is 255 1444.

If you have access to transport, this is a very convenient and inexpensive way to dispose of rubbish.

Thank you for helping us to provide a safe and clean environment.

Translation, braille, audio tape and large print available on request. Call LMH on 0151 235 2328.

Na życzenie można uzyskać tłumaczenie lub informacje w innej formie, prosimy w tym celu zadzwonić na numer 0151 235 2328.

Vertimus ir kitus formatus galima gauti pareikalavus. Skambinkite telefonu 0151 235 2328.

Turjumaad qoraal ah iyo qaab-qoraalo kale ayaa la heli karaa haddii la codsado, fadlan wac 0151 235 2328.

Están disponibles a petición traducciones y otros formatos. Favor llamar al 0151 235 2328.

可以根據你的要求提供翻譯文本和其他版式的文本，請致電0151 235 2328

درخواست کرنے پر تراجم اور دیگر اشکال مہیا کئے جاسکتے ہیں، برائے کرم 0151 235 2328 پر فون کریں۔

অনুরোধ করলে অনুবাদ এবং অন্যান্য ছাঁদ পাওয়া যাবে। অনুগ্রহ করে 0151 235 2328 নম্বরে ফোন করুন
अनुवाद और अन्य रूपविधान पूछने पर उपलब्ध हैं कृपया 0151 235 2328 पर सम्पर्क कीजिये

Head Office:

Commutation Plaza, 1 Commutation Row, Liverpool L3 8QF

Tel: 0800 678 1890

North West Area Housing Office:

3 Mark St, Liverpool L5 0RF

Tel: 0800 678 1892

North Area Housing Office:

3 Falklands Approach, Off Parthenon Drive, Liverpool L1 1 5BS

Tel: 0800 678 1892

East Area Housing Office:

Unit One, Montrose Business Park, Edge Lane, Liverpool L7 9PX

Tel: 0800 678 1891

West Area Housing Office:

172 Park Road, Liverpool L8 6SJ

Tel: 0800 678 1893

South Area Housing Office:

4 Smithdown Place, Liverpool L15 9EH

Tel: 0800 678 1893

Repairs:

Tel: 0800 678 1894

Email: info@liverpoolmh.co.uk

www.liverpoolmutualhomes.org



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