

Reporting domestic abuse and domestic violence



This leaflet explains:

- what domestic violence is
- how to report incidents
- who you can talk to
- how we tackle the problem
- how we can support you and other victims

If you would like an interpreter or translator to help you read this document, please contact LMH connect on **0800 678 1894**

This leaflet is also available in other languages and other formats, such as Braille, large print or audio. See back cover for details.

What is domestic violence?

Domestic violence is any incident of threatening behaviour, violence or abuse between adults who have been in a relationship together, or between family members, regardless of gender or sexuality.

Anyone found responsible for domestic violence could be in breach of their tenancy agreement.

You're not to blame

Domestic violence is one of the most common types of under reported or 'hidden' crimes. It is not easy to accept that a loved one can behave so aggressively. Because you cannot explain their behaviour, you may think you are to blame. You are not. No one deserves to be assaulted, abused or humiliated, least of all by a loved one. It is your abuser's behaviour that needs to change.

How to get help

The most important thing you can do is to tell someone and protect yourself and your family. We will listen, without judging you and offer advice. Everything you tell us will be treated in complete confidence.

You can report domestic violence to any member of staff at your neighbourhood housing office. If it is more convenient, we can meet you at another location. Our staff are fully trained and you will be treated with complete discretion.

If you need the help of an interpreter we will arrange this for you. If we visit you, we will always show an identity card.

What can we do to help?

We can help victims of domestic violence in a number of ways. We can:

- help to find a new permanent home
- improve the security of your home
- talk to the Police on your behalf
- supply contact numbers for other support agencies
- provide support if court action is needed

You can contact us by telephone on **0800 678 1894**.

Remember in a genuine emergency always dial **999** first.

Other organisations that can help

You can also report domestic violence to the police, or other support agencies. Please keep this leaflet as a useful reminder of some of the people that can help.

Useful contact numbers

- Merseyside Police Domestic Violence Advocates: 0151 709 6010
- National Domestic Violence Helpline (24 hours): 0808 2000 247*
- Victim Supportline: 0845 3030900
- Shelterline: 0808 8004444
- The Samaritans: 0845 7909090
- NSPCC Child Protection: 0808 8005000
- Broken Rainbow: 0845 2604460
- Worst Kept Secret: 0800 0283398*
- Male Domestic Violence Helpline: 01744 621119
- LMH: 0800 678 1894

* Phone calls to these numbers will not show up on phone bills.



Reporting domestic abuse and domestic violence - Translation, braille, audio tape and large print available on request.
Call us on 0800 678 1894

Para informar de casos de abuso en el hogar y violencia en el hogar - Traducción, Braille, cinta de audio y letras más grandes disponibles a solicitud. Llámenos al 0800 678 1894. (Spanish)

Sida aad uga soo warbixin karto xadgudubka guriga iyo rabshadda guriga Turjumaad, farta braille ee dadka indhaha la', cajalad dhegeysi ah iyo far waaweyn ayaa la heli karaa marka la codsado Naga soo wac lambarka 0800 678 1894. (Somali)

Как сообщить о плохом обращении в семье и насилии в семье - По вашей просьбе информация может быть предоставлена на другом языке, шрифтом Брайля, в аудиозаписи или большим шрифтом. Звоните нам по телефону 0800 678 1894. (Russian)

ليارب عقيړطو تامجرت دجوت - یرسألا فن عل او یرسألا قلم اع مل ا عوس نع غالب ا ل مقرر یل ع انب ل صتا بلطلا دن ع قرفاوت م قریبک تا عوب طمو توص طئ ارش و 0800 678 1894. (Arabic)

یارب دیناوت یم دیشاب لیام هچنانچ - هداوناخ رد تنوشخ و یرگشخرپ دراوم شرزاگ طبض ای (نایان یبان صوصخم) لیرب فورح ای ممجرت تروص هب تااعالطانی تفایرد دیهدتس اوخرد گرزب فورح اب پچ ای و یتوص راون یور رب 0800 678 1894 (Farsi)

举报家庭暴力和虐待行为 如需翻译、盲文、录音磁帶和大字版本，请随时索取。请拨打 0800 678 1894 与我们联系 (Chinese)

 0300 123 2300

 0800 678 1894

LMH CONNECT

LMH offices

All offices are open Monday to Friday, 9.00am to 5.00pm.

Please note, on Wednesday all offices are closed from 9.00am to 10.30am for staff training.

North West 3 Mark Steet, L5 ORF

North 3 Falklands Approach, Off Parthenon Drive, L11 5BS

East Unit One, Montrose Business Park, Edge Lane, L7 9PX

West 172 Park Road, L8 6SJ

South 4 Smithdown Place, L15 9EH

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