

Introduction



Introduction by your Neighbourhood Housing Manager

In addition to your tenancy agreement, I am delighted to present you with a detailed pack of information which will help you understand your responsibilities as a LMH tenant.

We also want to make sure we carry out our responsibilities to you.

We have a team of highly trained staff working for you and a wide range of services are available.

We are determined to provide an excellent service to all of our tenants. We hope our services will continue to improve and we welcome your comments and views.

Your Neighbourhood Housing Manager:

Your Neighbourhood Housing Team:

Your Neighbourhood Housing Officer:

Your tenancy is looked after by a Neighbourhood Housing Officer whose job it is to develop a good relationship between you and the rest of the staff in this office. The name of your Housing Officer is:

Contacting us

You can visit your Neighbourhood Area Office at:

or contact us by:

Freephone: 0800 678 _____

Email: info@liverpoolmh.co.uk

Post: (write to your area office address as above)

Head Office:

Commutation Plaza, 1 Commutation Row, Liverpool L3 8QF
Tel: 0800 678 1890

North West Area Housing Office:

3 Mark St, Liverpool L5 ORF
Tel: 0800 678 1892

North Area Housing Office:

3 Falklands Approach, Off Parthenon Drive, Liverpool L11 5BS
Tel: 0800 678 1892

East Area Housing Office:

Commutation Plaza, 1 Commutation Row, Liverpool L3 8QF
Tel: 0800 678 1891

West Area Housing Office:

172 Park Road, Liverpool L8 6SJ
Tel: 0800 678 1893

South Area Housing Office:

4 Smithdown Place, Liverpool L15 9EH
Tel: 0800 678 1893

Repairs:

Tel: 0800 678 1894

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