

## Moving into your new home

As a tenant you are expected to move in on the agreed date and you will be responsible for the property from that date.

### Gas and Electricity

We are responsible for obtaining gas and electricity certificates before you can move into your new home. You will find copies of these in this information pack.

### Gas

We will register you with the current supplier for the property and you will be responsible for any charges from the date of your tenancy. Make sure that you know where the gas stop-tap is because you may need to turn off the supply in an emergency. (Please refer to the Home User Guide for this information).

### Electricity

We will register you with the current supplier for the property and you will be responsible for any charges from the date of your tenancy.

### Water

**You must tell United Utilities as soon as you move in so they can register you as the tenant(s).** They will let you know how much you have to pay and how you can pay.

You are responsible for any water charges from the date of your tenancy.

### Bins

Unless we advise you otherwise you are responsible for ordering and, where applicable, paying for all waste/recycling bins. For more information on how to order your bins, costs and collection dates please see contact details below:

Liverpool City Council  
Tel: 0151 233 3001  
Web: [www.liverpool.gov.uk](http://www.liverpool.gov.uk)

Wirral Council  
Tel: 0151 606 2000  
Web: [www.wirral.gov.uk](http://www.wirral.gov.uk)

## Thinking of moving out?

If you decide to move out of your current home, your tenancy agreement means that you must comply with the following:

- ✓ Continue to pay rent until your tenancy ends.
- ✓ Give at least 1 calendar month notice of leaving.
- ✓ Return all keys no later than midday on the day your notice period ends to avoid being charged further rent.
- ✓ Not leave anyone living at the property.
- ✓ Take all furniture and belongings with you to avoid being charged for removal.
- ✓ Remove any rubbish from the property and garden to avoid being charged for removal.
- ✓ Leave all decorations in the property in the condition it was rented to you in.
- ✓ Leave no outstanding tenant responsibility repairs.
- ✓ Leave all services in place and in working order.
- ✓ Have your meters read, your water supply turned off and leave any gas and electricity equipment in a safe condition.

If you don't comply with any of these conditions, you will receive a bill for any costs incurred by us to rectify the situation. This may result in you losing some, or all of your deposit.